

Dr. John Rein and Dr. Michelle Rein
36830 Evergreen Rd
Lanesboro, MN 55949

February 22, 2021

Office of the Chief Information Officer of the State of Iowa
200 E. Grand Ave.
Des Moines, IA 50309
515-281-5503

RE: Empower Rural Iowa, Emergency Broadband Expansion Grant Program – NOFA #005

Dear Chief Information Officer and Review Committee:

This is a letter of unqualified support and reference for MiBroadband's application for a grant from Empower Rural Iowa, Emergency Broadband Expansion Grant Program to provide broadband service to defined rural areas in Iowa.

Providing medical and veterinary care to people and their pets in the rural Midwest is what we do. Without the availability of reliable high-speed broadband services provided by MiBroadband it would have been difficult for us to meet the demands of our patients when the COVID-19 pandemic hit. MiBroadband's exceptional services allowed for us to work from home and see patients in a Telehealth format during times of lockdowns and high COVID-19 transmissions, where it would have been difficult to safely provide them with necessary medical services.

With the results of the pandemic, we also have 3 children that have needed reliable broadband access for their schoolwork. MiBroadband has provided us with the high-quality, high-speed broadband connection that's imperative to their success as well as the success of our businesses.

As a highly satisfied customer of MiBroadband services since 2013, we are confident that MiBroadband's commitment to providing exceptional broadband services in rural areas of Iowa will continue to bring value to the Midwest and also meet Governor Reynolds' goal of expanding Iowa's high-quality broadband network.

For these reasons, we strongly encourage the State of Iowa to support this project. We look forward to your call to discuss our unqualified support of MiBroadband's candidacy as an exceptional and reliable broadband provider in Iowa for the Empower Rural Iowa, Emergency Broadband Expansion Grant funds.

Thank you for your consideration.

Sincerely,

Handwritten signatures of Dr. John Rein and Dr. Michelle Rein. The signature of Dr. John Rein is on the left, and the signature of Dr. Michelle Rein is on the right.

Dr. John Rein and Dr. Michelle Rein
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